Lacey Henderson, LCSW

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| Profile New York State Licensed Clinical Social Worker with over 12 years of clinical experience in clinic/hospital and in-home settings. Clinical mental health and substance abuse, geriatrics, crisis counseling for women, and special education. | **Education**  **The University of Texas at Arlington** Arlington, TX  *Master of Social Work focus mental health & substance abuse | 2018*  **Sam Houston State University** Huntsville, TX  *Bachelor of Music in Musical Therapy | 2012* |

# Professional Experience

**Lower Eastside Service Center,** New York, NY 2020 – Current

*Social Worker LCSW & Counselor*

* + Provide counseling and social services to clients in the outpatient medically assisted treatment (methadone) for opioid addiction
  + Work within an interdisciplinary team of medical professionals to ensure OASAS compliance and quality of care for clients
  + Collaborate with the courts, ACS mandated workers, and outside healthcare professionals concerning clients care and treatment
  + Support operational areas of the center, including client intake, intern oversight, and managerial support

**Memorial Hermann,** Houston, TX 2018 – 2018

*Social Work Intern – Prevention & Recovery*

* + Worked with inpatient and outpatient adolescents and adults who were receiving treatment for substance abuse with a focus on

high-performing professionals

* + Under the direction of supervisor created treatment plans, performed psychosocial assessments, and coordinated the discharge

process, as well as lead and co-lead group and family therapy groups

**Memorial Hermann,** Houston, TX 2017 – 2017

*Social Work Intern – Psychiatric Response Team*

* + Provided social work support for all Memorial Hermann hospitals within the greater Houston area
  + Performed psychiatric evaluations, provided discharge or transfer recommendations for patients in the emergency room or

on the med floors, and consulted with patients’ families

**Westpark Springs Behavioral Hospital,** Houston, TX 2014 – 2019

*Psycho-Music Therapist*

* + Conducted individual and group therapy sessions using music and CBT for individuals receiving inpatient psychiatric care

**Therapeutic Services,** Houston, TX 2014 – 2019

*Psycho-Music Therapist, Contractor*

* + Performed individual and group music therapy sessions for geriatric clients and individuals with developmental and cognitive

disabilities

# Other Experience

**Sisters of Life** New York, NY 2022 – Current

*Volunteer*

* + Responsible for various administrative tasks such as scheduling and coordinating volunteers, and assisting with special projects
  + Assist with the social media strategy to promote educational and engaging content to help facilitate the publics’ knowledge of the mission
  + Provide assistance and support to pregnant women and families in need

**Lifetime Athletic Sky,** New York, NY 2019 – Current

*Member Services Associate*

* + Responsible for delivering the premier quality customer service to all members and guests through professional greetings, account maintenance, and extensive knowledge of Lifetime products and services
  + Proactively meet the needs of members and accurately answer questions, and quickly handle any issues or challenges that may arise for a member

**Piano Teacher,** New York, NY 2010 – Current

* + Extensive experience teaching students of all ages and skill-levels, by creating engaging and effective lesson plans which help students develop their musical abilities
  + Provide constructive feedback and guidance to help students improve their technique and musicality
  + Regularly communicate with parents and guardians to provide progress updates and discuss any concerns

**Vector Marketing,** Houston, TX 2017 – 2018

*Sales Representative*

* + Scheduled appointments with potential customers through personal contacts and referrals
  + Presented Cutco products to prospective customers and managed order process
  + Provided unmatched service to existing customers with service requests
  + Managed and trained junior sales reps
  + Responsible for selling over $75,000 worth of products

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| Certifications & Credentials  * Currenting working towards additional certification in trauma counseling * Ministry certification – Texas Bible Institute, 2012 * MT-BC, LCSW, and SIFI (intern supervisor) | Interests Church pianist, song writing and composing. |

# References

# Misti Matchet, LPC

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