# KAREN M. SNYDER 484-302-9046

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| Phoenixville, pa kmsnyder9@verizon.net |
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**PROVEN INTERPERSONAL SKILLS**

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| |  |  | | --- | --- | | Active listener | Compassionate | | Deeply empathic | Dependable and adaptable | | Creative thinker | Possessing sound judgment | | Flexible and positive through change | Excellent relational skills | |

**EDUCATION**

Master of Science, Clinical Mental Health Counseling – Capella University, 2023

Master of Arts, Pastoral Theology – St. Joseph College, Standish, ME 2014

Bachelor of Science, Mathematics - Marywood University, Scranton, PA.

**COUNSELING INTERNSHIP**

**The Peacemaker Center, Downingtown, PA Jan. 2023 – Sept 2023**

* Direct contact experience with clients ranging from ages 5 through 65
* Trauma-focused experience includes anxiety, depression, childhood neglect, sexual abuse, personality disorders, and life transitions
* EMDR Basic Training completed Sept. 20, 2023
* Training completed in Adverse Childhood Experiences, Enneagram, DBT, and Trauma-focused care
* Subject-matter expert in TheraNest scheduling & billing system

**MENTAL HEALTH PROFESSIONAL EXPERIENCE**

**The Peacemaker Center, Downingtown, PA Sept 2023 – Present**

* Mental Health Therapist working with diverse client base across the lifespan
* Seeing 20-25 clients per week
* Actively using EMDR through an attachment lens
* Providing sensitive, clinically sound therapeutic approaches to a range of client needs
* Incorporating humor, spirituality, and attachment repair as needed
* Pursuing LPC-PA licensure – estimated completion Fall 2025
* Passed NCE in April 2023
* Will require weekly supervision to complete licensure requirements

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**OTHER PROFESSIONAL EXPERIENCE**

**HENRY COMPANY (Jul 2018 –Jan 2021)**

**Senior Pricing Analyst**

* Lead pricing department by managing and implementing price increases.
* Create job quotes and variances upon request from Sales team.
* Oversee one employee as first level of pricing support.
* Provide pricing analytics to Sales and Senior Leadership to improve process flow.
* Develop departmental documentation of all pricing processes and workflows.
* Utilize J.D. Edwards system for operational processing.

**MCKESSON INFORMATION TECHNOLOGIES (1994 – Oct. 2017)**

**Senior Business/Financial Analyst - Development Partner**

2016 – 2017

* Managed Revenue Cycle product suite revenue of $70 million across 9 business units.
* Performed monthly financial variance analysis, strategic planning and annual budgeting.
* Created and reported on SAFE Agile Development metrics.
* Provided financial revenue analysis for strategic decision making.
* Served as Team Lead for Business Analyst group of 3 employees.
* Performed data analysis and process improvement coaching.

**Senior Business/Financial Analyst**

2005 – 2016

* Managed Revenue Cycle product suite revenue stream of $70 million, including monthly forecasting, variance analysis and annual strategic planning and budgeting.
* Partnered with all levels of Sales, Contracting and Product Management to provide relevant data for accurate decision making and customer retention.
* Participated in Six Sigma cancellation process efficiency team, yielding 15% reduction of time and errors and an increase in customer satisfaction.
* Provided financial revenue analysis to senior leadership as requested.

**Manager, Operations & Analysis**

2003 – 2005

* Oversight of expense-related financial/operational activities for R&D business unit, forecast monthly expenses for all cost centers, communicate monthly status reports on actual/forecast/budget/variance figures to departmental VPs.
* Tracked and monitored high-dollar expense categories, prepared annual strategic plans and budgets, coordinated ad-hoc projects and requests for financial analysis.
* Prepared vendor invoices for payment with GL coding and appropriate approvals.